

Support at Home Transparency Table

Effective from 1 October 2026

Support at Home participants receive one of 8 funding classifications for ongoing services. The transparency table below shows the following:

- ▶ Annual amount of the government subsidy for each classification level
- ▶ Quarterly budget before the 10% care management fee is deducted
- ▶ Quarterly care management fee
- ▶ Quarterly funds available for services
- ▶ Quarterly care management hours allocated

Support at Home Classification	Support Needs Description	Annual Amount	Quarterly Budget	Quarterly Care Management (10%)	Quarterly Funds Available	Quarterly Care Management Hours
Level 1	Basic support needs	11,030.30	2,757.58	275.76	2,481.82	1.75
Level 2	Low level care needs	16,483.40	4,120.85	412.09	3,708.77	2.50
Level 3	Intermediate care needs	22,582.55	5,645.64	564.56	5,081.07	3.50
Level 4	Intermediate to high care needs	30,528.60	7,632.15	763.22	6,868.94	4.75
Level 5	High care needs	40,810.65	10,202.66	1,020.27	9,182.40	6.50
Level 6	High to very high care needs	49,461.15	12,365.29	1,236.53	11,128.76	7.75
Level 7	Very high care needs	59,776.05	14,944.01	1,494.40	13,449.61	9.50
Level 8	Very high complex care needs	80,292.70	20,073.18	2,007.32	18,065.86	12.75

Transitioned HCP Participants

Participants who transitioned from the Home Care Packages (HCP) program to Support at Home receive a funding level for ongoing services equivalent to their previous funding.

The table below shows the applicable annual and quarterly amounts for transitioned HCP participants, as well as the quarterly funds available and care management hours.

Support at Home Classification	Annual Amount	Quarterly Budget	Quarterly Care Management (10%)	Quarterly Funds Available	Quarterly Care Management Hours
Transitioned HCP Level 1	11,293.10	2,823.28	282.33	2,540.95	1.75
Transitioned HCP Level 2	19,859.65	4,964.91	496.49	4,468.42	3.00
Transitioned HCP Level 3	43,234.25	10,808.56	1,080.86	9,727.71	6.75
Transitioned HCP Level 4	65,543.05	16,385.76	1,638.58	14,747.19	10.50