

The Commonwealth Home Support Programme (CHSP) provides access to entry-level support services to keep senior Australians living independently and safely at home and connected in their community.

This Price Schedule outlines the CHSP services Uniting AgeWell's caring and professional team provides, including In-home Services, Social Connections, Allied Health (including AgeWell Gym and AgeWell Active Online) and Home Maintenance. While some services are delivered to people individually in their homes, others are centre-based and may include group and individual activities.

In-home Services

In-home Services	CHSP subsidised	Full cost		
		Weekdays	Weekends	Public Holidays
› Domestic assistance › Home or community general respite › Personal Care › Social Support	\$12.50	\$78.50	\$98.00	\$137.00
Staff travel cost per km	\$2.00			

Centre-based Services (Bendigo & Tasmania)	
Centre-based day program <i>(includes meal)</i>	\$25.00
Centre-based day program <i>(includes meal and transport)</i>	\$30.00
Staff travel costs per km <i>(when transporting you or undertaking tasks on your behalf, e.g. shopping)</i>	\$2.00

Meals on Wheels Services (Swan Hill)	
Meals on Wheels Services <i>(delivery of three course meal)</i>	\$15.00

Social Connection

Centre-based Services	CHSP	UA HCP	PRIVATE
Centre-based day program (<i>includes meal</i>) (\$10 transport to and from program)	\$25.00 \$10.00	\$75.00 \$10.00	\$105.00 \$10.00
Community Outings	\$25.00	\$75.00	\$105.00
Speciality Groups (per hour) › Men's Shed › Walking group › Tech group (examples only)	\$16.00	\$16.00	\$20.00
Social Support Individual services › 1:1 Visiting	\$12.50 <i>per visit</i> \$25.00 <i>per month</i>	N/A	N/A
Social Support Companionship › 1:1 Visiting › Phone based (<i>Telelink and Chat-A-Ring</i>)	\$5.00 <i>per visit</i> \$10.00 <i>per month</i>	N/A	N/A
Staff travel cost per km	\$2.00	\$2.00	\$2.00

Allied Health

Home-based Individual Therapy	CHSP	UA HCP	PRIVATE
Initial Assessment and Plan › Occupational Therapy › Speech Pathology	\$40.00	\$390.00	\$540.00
Initial Assessment and Plan › Exercise Physiology › Music Therapy › Physiotherapy › Podiatry › Remedial Massage	\$40.00	\$260.00	\$360.00
Ongoing/Follow-Up Treatment › All Allied Health services above (1hr)	\$25.00	\$130.00	\$180.00
Staff travel cost per km	N/A	\$2.00	\$2.00

Allied Health (cont.)

Centre-based Individual Therapy	CHSP	UA HCP	PRIVATE
Initial Assessment and Plan > Occupational Therapy > Speech Pathology	\$25.00	\$390.00	\$540.00
Initial Assessment and Plan > Exercise Physiology > Music Therapy > Physiotherapy > Podiatry > Remedial Massage	\$25.00	\$260.00	\$360.00
Ongoing/Follow-Up Treatment > All Allied Health services above (1hr)	\$20.00	\$130.00	\$180.00

Centre-based Group Therapy	CHSP	UA HCP	PRIVATE
All sessions are 45 minutes, except Hydrotherapy (30 minutes)	\$20.00	\$20.00	\$25.00

AgeWell Gym

AgeWell Gym	CHSP	UA HCP	PRIVATE
Starter Pack <i>Includes assessment with Allied Health Professional and two initial sessions</i>	\$45.00	\$80.00	\$100.00
Month Membership	\$82.50	\$82.50	\$104.00
6 monthly Membership	\$445.00	\$445.00	\$560.00
12 monthly Membership	\$840.00	\$840.00	\$1,060.00
Single Session	\$20.00	\$20.00	\$25.00

AgeWell Active Online

AgeWell Active Online	CHSP	UA HCP	PRIVATE
Assessment session	\$20.00	\$130.00	\$180.00
Individual session	\$20.00	\$130.00	\$180.00
Group single session	\$10.00	\$20.00	\$25.00
Monthly Membership	\$40.00	\$40.00	\$50.00
Individual Telehealth (60 min)	\$20.00	\$130.00	\$180.00

Home Maintenance

Minor home maintenance (prices quoted are per hour, per crew member)	
Home Maintenance (per hour, per crew member) › Changing light globes › Changing smoke alarm batteries › Changing tap washers	\$25.00
Gutter Cleaning (single story, two services per year) › Working from a ladder to a maximum of 1.5 meters from the ground, scooping debris from gutters.	\$35.00
Window Cleaning (annual service) › window cleaning is provided off a ladder to a maximum of 1.5 metres from the ground. Where windows are not reachable or accessible via a ladder, Uniting AgeWell cannot provide this service.	\$35.00

Garden Maintenance (Melb Metro only - prices quoted are per hour, per crew member)	
Garden Maintenance - maximum of two hours per service › Lawn mowing for safety and access › Essential pruning - limited to provide safe entry and exit of the home, direct access to the carpark area and clothesline	\$25.00

Minor Home Maintenance (Melb Metro only - prices quoted are per hour, per crew member)	
Home modifications as per Occupational Therapist recommendations. › Services per crew member will be charged at a minimum of one hour per contractor	\$25.00 (plus material costs as quoted)

Note: Uniting AgeWell provides home maintenance services that assist you to maintain your home in a safe condition. Maintenance services provided must be linked to improving safety, accessibility and independence within your home environment.

Terms and conditions

- › Services that occur on public holidays, weekends or outside business hours will be automatically be suspended unless specifically requested and otherwise authorised. If services are required, a surcharge of 50% of the client fee may be charged.
- › Clients will be provided with an invoice at the end of each month. Non-payment of fees may result in suspension or cancellation of services.
- › Fees will be reviewed twice a year and will change in line with the Department of Health, Disability and Ageing's schedule of fees and charges.
- › The full service fee is charged where less than 24 hours' notice of booking cancellation is provided.
- › CHSP funded clients:
 - A client contribution applies to services subsidised by the Commonwealth Home Support Programme (CHSP).
 - To access subsidised services, you need to be registered, assessed and referred by My Aged Care.
 - Services may be prioritised as per My Aged Care assessments and recommendations.
 - Uniting AgeWell is committed to a fair and equitable fees structure in accordance with relevant legislative and statutory regulation. Fees are kept as low as possible and are set in accordance with the National CHSP Client Contribution Framework, CHSP Manual (2024-2025).

The Commonwealth Home Support Program is supported by the Australian Government. Visit the Department of Health, Disability and Ageing website for more information.

The material contained herein does not necessarily represent the views or policies of the Australian Government.